



2012 Takaya Tours Employment Opportunity

Date Issued: February 2012

Position Title: Cultural Lead Guide/Assistant Manager

Term: Full-time from May 2011 to October 31, 2011

Salary: Competitive and correlated with experience

Closing date: March 10, 2012

Takaya Tours is a premier, cultural tourism business owned by the Tseil-Waututh Nation (TWN) of North Vancouver. Operating from bases in Cates Park (Whey-Ah-Wichen) in North Vancouver and (Tum-tay-wheutan) in Belcarra Regional Park, Port Moody. Takaya Tours offers a range of safe and exciting activities that mix outdoor adventure with an authentic interpretation of Coast Salish culture. At the core of the business are guided, interpretive paddles in replica ocean-going canoes, similar to those used by the TWN historically. In addition to the interpretive tours, Takaya Tours offers tours specifically designed for educational institutions, corporations and tour operators. Cultural tours will take place at Whey-ah-wichen (*facing the wind*), also known as Cates Park. Visit www.takayatours.com for more details.

Takaya Tours is seeking a dynamic individual to work as a full-time seasonal Cultural Lead Guide to manage the cultural component of the operation.

Job Overview

- Oversee cultural program content for Cultural tours and programs
- Direct and advise all cultural aspects within programs throughout season
- Aid in training and development of guides specifically outlining cultural history, songs and drumming. Ensure that all interpretive contract guides are ready to implement First Nation songs and legends
- Be knowledgeable and accessible for any cultural protocol queries or questions that arise throughout the season
- Maintain ocean-going canoes for use throughout operating season
- Ensure the safe storage, maintenance and longevity of the canoe fleet

Duties and Responsibilities

- Ensure the safety of all participants, co-workers and self
- Be the lead canoe guide and interpret all canoe tours
- Implement and oversee cultural component for all programs

- Make sure equipment is in good and safe working condition for programs
- Ensure maintenance of the ocean-going fleet and van
- Help create a productive and healthy working environment for staff. Lead by example
- Ensure that all participants and staff members are wearing PFDs while on the water, at all times
- Deal with staff and any problems in a positive, diplomatic and professional manner at all times
- Be personable and helpful when dealing with clients and staff
- Ensure that all-cultural regalia (vests, drums, hats, etc.) are maintained in good condition and are used in cultural initiatives. Complete monthly regalia inventory
- Answer cultural questions delineate cultural protocol throughout operating season
- Help create and develop new cultural programs for Takaya Tours
- Update cultural interpretation script, if necessary
- Keep proper files of all cultural materials
- Greet tourists and answer questions

Qualifications

- Priority: First Nation Ancestry
- Must have Driver's license
- Willing to get a Class 4 Driving license
- Must have experience in the ecotourism industry
- Possess a current First Aid certificate or be willing to take it
- Must have organizational skills
- Public speaking skills
- Drumming and signing skills
- Must know how to canoe

The Cultural lead guide/manager will work within a team environment towards the goals of: customer satisfaction, employee development, operational proficiency, community public relations and profitability. This job will require weekend work and shift work.

Please submit a cover letter and resume to:

Dennis Thomas

Groups@takayatours.com

Tel: 604-904-7410

Fax: 604-924-2339

Interviews will only be scheduled with qualified candidates.